

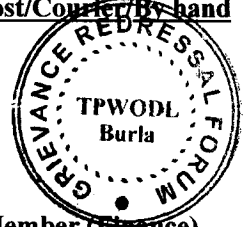
Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/BNED/ (Final Order)/ 70 (4)


Date: 28/02/2025

Present:

Sri A.K. Satapathy, President

Sri B.Mahapatra (Co-opted Member)

1	Case No.	BRL/97/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Sri Jitendra Padhan Representative of Late Maharaghu Padhan (Consumer) At-Bekmura , Po-Pandri Dist-Jharsuguda		4170-0103-2976	9937431170
3	Respondent/s	E.E (Elect),BNED, Brajarajnagar			Division B.N.E.D, TPWODL, Brajarajnagar
4	Date of Application	20.02.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	20.02.2025			
9	Date of Order	28/02/2025			
10	Order in favour of	Complainant		Respondent	Others ✓
11	Details of Compensation awarded, if any.	NIL			

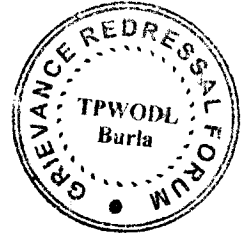

 President
 Grievance Redressal Forum
 TPWODL, Burla - 768017

Place of Camp: SDO Office, Belpahar

Appeared

For the Complainant- Sri Jitendra Padhan
S/O- Late Maharaghu Padhan (Consumer)

For the Respondent - E.E(Electrical), BNED, Brajarajnagar, TPWODL.



GRF Case No- BRL/97/2025

Sri Jitendra Padhan
S/O- Late Maharaghu Padhan
At-Bekmura
Dist-Jharsuguda
Consumer No-4170-0103-2976

COMPLAINANT

VRS

E.E(Electrical), BNED, Brajarajnagar, TPWODL.

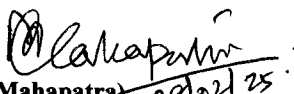
OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.


B. Mahapatra

(Co-Opted Member)

Co-opted Member

Grievance Redressal Forum

TPWODL, Burla - 768017


A.K. Satapathy

(President)

Grievance Redressal Forum

TPWODL, Burla - 768017

S/O- Late Maharaghu Padhan, At-Bekmura, Po-Pandri, Dist-Jharsuguda

2. Sub-Divisional Officer (Elect.) Belpahar, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), BNED, TPWODL, Brajarajnagar
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/97/2025)

(2)

GRIEVANCE REDRESSAL FORUM

TPWODL, BURLA

Qtr.No.SD-6/2,Sourav Vihar, Near NAC College,

Burla-768017, Ph No.0663-2950601

Email:-Wesco_grf@Yahoo.in

Complaint No-

GRIEVANCE REDRESSAL FORUM

Received

- 1) The name, details address and telephone no./mobile no. of the complainant with consumer no.

Sri Maharaj Padhan

DI.....

TPWODL, Burla No- 4170 010 3 2976

S/o - Kulamani Padhan

At - Belumura, P.O - Pandri

Mob No - 993743 1170

Pin - 768 Dist. Khurda

DVI/97
25

- 2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

- 3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

I have cleared all the dues upto July-2019 and the power supply was disconnected on 19/08/2019 by paying the D/C fee of ₹ 150.00. I have not used the power supply since disconnection of the power supply. Now, I want to reconnect the power supply for irrigation purpose. But I came to know that when I came to the Section officer for reconnection of the power supply.

- 4) Relief sought for.
They did not give the power supply as I have an outstanding of ₹ 26189.00. So I request you kindly deduct the amount from my bill as I have not used the power supply and the bill has been retroactively issued.
- 5) Any interim Relief sought for, pending final decision.

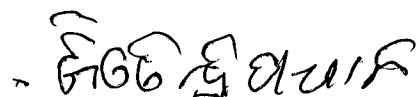
- 6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.

- 7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)

- 8) Complain no. allotted by the office of ESO/SDO/EE. If any.

Place:-

Date:-


signature of the Applicant

S/o - Late Maharaj Padhan.